



ASQ CRE Prep course

Lesson VII. A. 2.

Collection Methods

Getting to the Data

SOURCES AND COLLECTION



Sources

Testing

Field returns

Spares

Repair logs

Failure analysis

Diagnostics



Collection

Data Rich, Information Poor

Know what you want/need

Robust collection methods

**Verifiable collection
processes**

**Shipments, Purchases,
Installations**

Automated, data loggers



Are you
collecting the
right data?



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Lesson VII. A. 3.

Data Management