



# ASQ CRE Prep course

Lesson I. B. 1.

Terminology

A composite image showing a satellite in the foreground, the Moon's surface in the middle ground, and the Earth rising over the horizon in the background. The satellite is a complex, multi-faceted structure with various instruments and antennas. The Moon's surface is covered in craters and dust. The Earth is a small, blue and white sphere on the horizon.

The terms we use matter

# RELIABILITY TERMINOLOGY



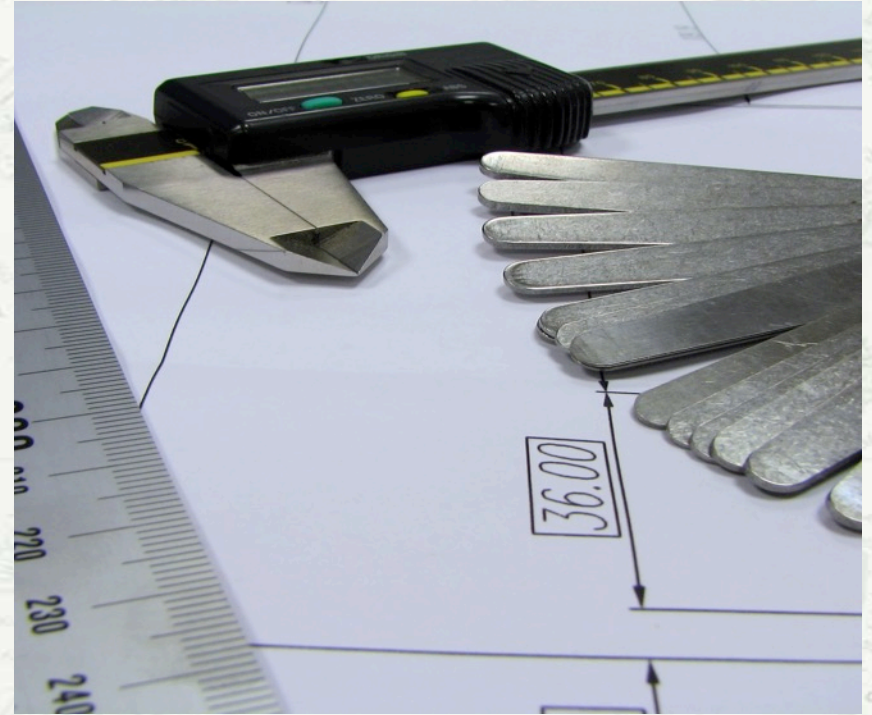
# Glossary or Dictionary

- **Read and understand**
- **Do not related to your own industry**
- **Build a separate dictionary**



# Long List of Terms

- **And it is not constant across industries**



# What is a failure?

- **Lack of function?**
- **Customer says so**
- **Reproducible?**



What is  
Reliability?



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Lesson I. B. 2.

Elements of a Reliability  
Program