



# ASQ CRE Prep course

Lesson I. A. 8.  
Supplier Reliability

A wide-angle, high-angle aerial photograph of the Paris skyline during the day. The Eiffel Tower is visible on the right, and the Seine River with its bridges is in the foreground. The sky is filled with dramatic, scattered clouds.

How reliability is the stuff we buy to create our product

# **SUPPLIER RELIABILITY**

# Key Steps for Supplier Reliability

- **Document basic supplier requirements**
- **Analyze supplier capabilities**
- **Review proposal for detail on conformance**
- **Consider a number of factors (TQRDCe)**

# Key Steps for Supplier Reliability

- **Work together to finalize criteria**
- **Monitor process (SPC)**
- **Check process capability**
- **Demonstration testing**

# Key Steps for Supplier Reliability

- **Provide feedback to supplier**
- **FRACAS system (CAPA)**
- **Program & Project reviews**
- **Long term testing**

# Partners?



# ASQ CRE Prep course

Lesson I. B.

Reliability Program  
Management



## Work the Quizzes

## Take the Sample Exam

## Send over your questions

## Participate in class forum