



ASQ CRE Prep course

Lesson I. A. 5.

Failure Consequence and
Liability Management

When something goes wrong

FAILURE CONSEQUENCE AND LIABILITY MANAGEMENT





Liability and Lawsuits

- **In the news recently**
- **Extent of liability**
- **How is reliability involved?**

Personal Injury Concerns

- **Pay attention to Q&R**
- **Notification system**
- **Insurance policy**
- **Prior agreement**
- **Get the lawyers involved**



Financial Harm to a Business

- **If not designed well and misrepresented**
- **Harm to user's business**

What to do
when news crew
appears?



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Warranty Management