



ASQ CRE Prep course

Lesson I. A. 4.

Product and Process
Development



This is where reliability starts

PRODUCT AND PROCESS DEVELOPMENT

Systems Engineering

A logical sequence of activities and decisions transforming an operational need into a description of system performance parameters and preferred system configuration.

- **Mission Requirements analysis**
- **Functional analysis**
- **Allocation**
- **Synthesis**
- **Logistic Engineering**

Life Cycle Cost Analysis

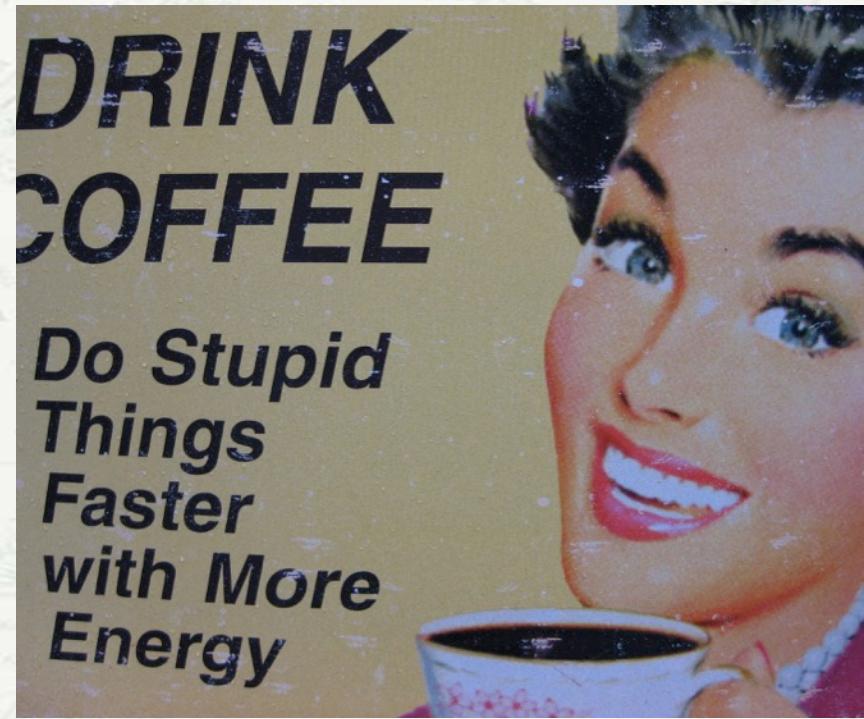
- **There is cost and there is cost**
 - **What we pay directly**
 - **What we pay indirectly**

Use of FMEA

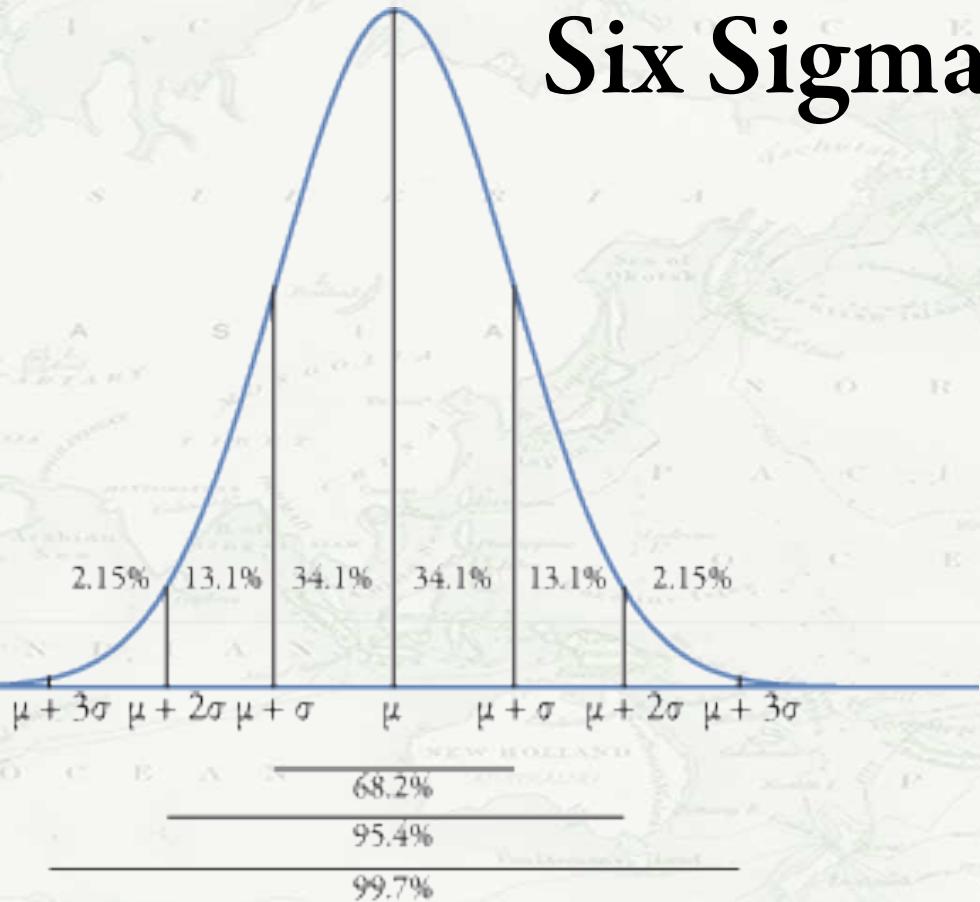
- **Risk assessment**
- **Part of decision making**
- **Part of design process**

Concurrent Engineering

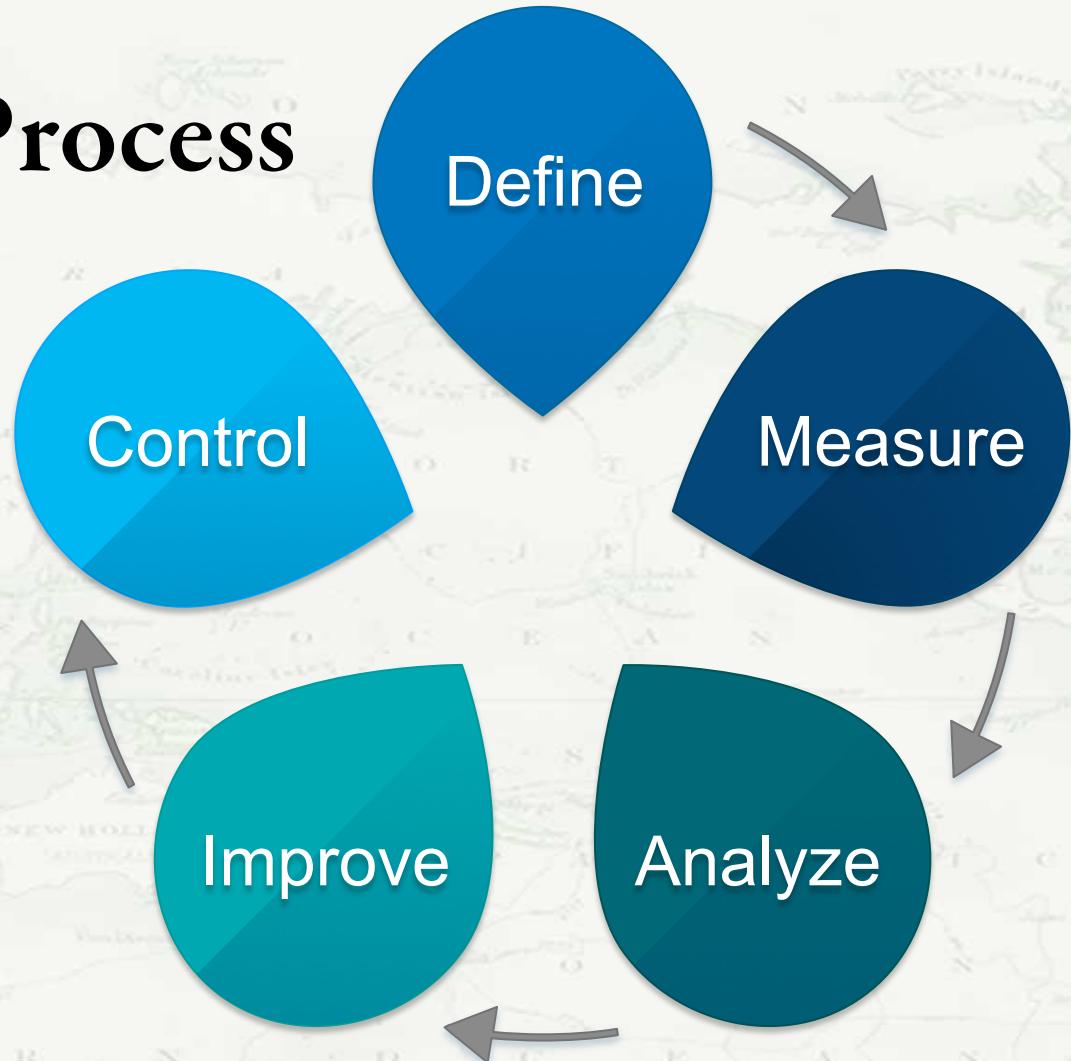
- Design & Manufacturing
- Working in parallel
- Gnatt, Pert, and Flow charts



Six Sigma



DMAIC Process



Lean Techniques

- **Control and Improvement techniques**
- **Minimize non-value added activities**
 - **Just in time**
 - **SOPs**
 - **Poka-yoka**
 - **...and many more**

5S (Housekeeping)

- **Seiri (sort or organize)**
- **Seiton (set, straighten, or store)**
- **Seiso (shine)**
- **Seiketsu (standardize)**
- **Shitsuke (sustain or self-discipline)**

Kaizen & Kaizen Blitz

- **Continuous improvement & focused effort to improve (blitz)**
- **Operating standards**
- **Progress improvement**
- **PDCA improvement cycles**
- **Problems solve with hard data**
- **Provide next process good data and parts**
- **Quality is highest priority**

Other Lean Approaches

- **Cycle Time Reduction**
- **Value Stream Mapping**
- **Non-value Added Activities**
- **Continuous flow Manufacturing**
- **Total Productive Maintenance**
- **Visual Factory**
- **Kanban**
- **Standard Work**
- **Mistake Proofing**

Is reliability part
of your lifecycle?



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Lesson I. A. 5.

Failure Consequence and
Liability Management